

# Production ML and AI, secured on Google Cloud.

*Modern ML and AI on a secured platform*



## ML & AI Intelligence

Production ML models plus an LLM synthesis layer discover the customer signals that matter.



## Native CRM & ITSM Sync

One-click connectors for Zendesk, Salesforce, ServiceNow, and custom sources — encrypted, incremental sync.



## Secured on Google Cloud

Encrypted at rest and in transit, with isolated per-tenant data.



## Real-Time Signal Intelligence

Every customer, case, and contact is analyzed continuously — no overnight batches, no waiting.



## Alerts & AI Agents

Configurable alerts and scheduled AI Agents route the right briefs to the right people automatically.



## Multi-Tenant & Role-Based

Strict tenant isolation, JWT authentication, and role-based access across every screen and API.